Top Server V6

Activate and License a Software License with Internet Access

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Introduction

The following document outlines the proper procedure for registering and re-registering the TOP Server V6. Included is a discussion on the changes in the procedure from licensing version 5 to the new version 6, as well as a quick reference of all the data that will be required for registration, namely where it comes from and for what it will be used. This is followed by a step-by-step explanation on how to: register your new TOP Server v6, upgrade from v5 to v6, transfer your license, and re-register your license.

Information Needed

In order to successfully complete any of the procedures outlined in this document you will need several pieces of information. This section will discuss what information you will need and where to find it.

All Support

- **Serial number:** is a unique number and will never change. You can use it to find your Activation ID and Emergency ID from the registration site, so you don't have to enter in this number by hand. It can also be used to find your Activation ID if it is lost and to determine the expiration of your maintenance period. So, keep it in a safe place.

Software Licensing/Registration

- **Serial number:** is a unique number and will never change. You can use it to find your Activation ID and Emergency ID from the registration site, so you don't have to enter in this number by hand. It can also be used to find your Activation ID if it is lost and to determine the expiration of your maintenance period. So, keep it in a safe place.

- **Activation ID:** is provided to you in the email response you receive from Software Toolbox upon ordering the TOP Server v6 product or on the front of the CD case.
  This ID will be used in two places: it will need to be entered in the TOP Server v6 licensing utility, as well as on the website during the registration process. If you do not have the Activation ID during the registration process, it is possible to retrieve this number by using the serial number (also given to you in the email) to look up your Activation ID. **If you currently**

have a v5 activation ID that is current on support you will need to go here to upgrade it to a v6 activation ID

- **Emergency ID:** is used if your License is lost and you are not able to transfer it. You can then use your Emergency ID to create a temporary License to get up and running right away. You activate this in the same way as the Activation ID. This will give us time to get you a new Activation ID for the same Serial Number or release the old Activation ID to be registered again.
- **Request file:** is generated in the License Utility when you enter and save your Activation ID. This file will be necessary to complete the online registration process.

- **Response file:** will be available for download after the online registration has been completed. This file will then be uploaded into the License Utility in order to complete the licensing process.
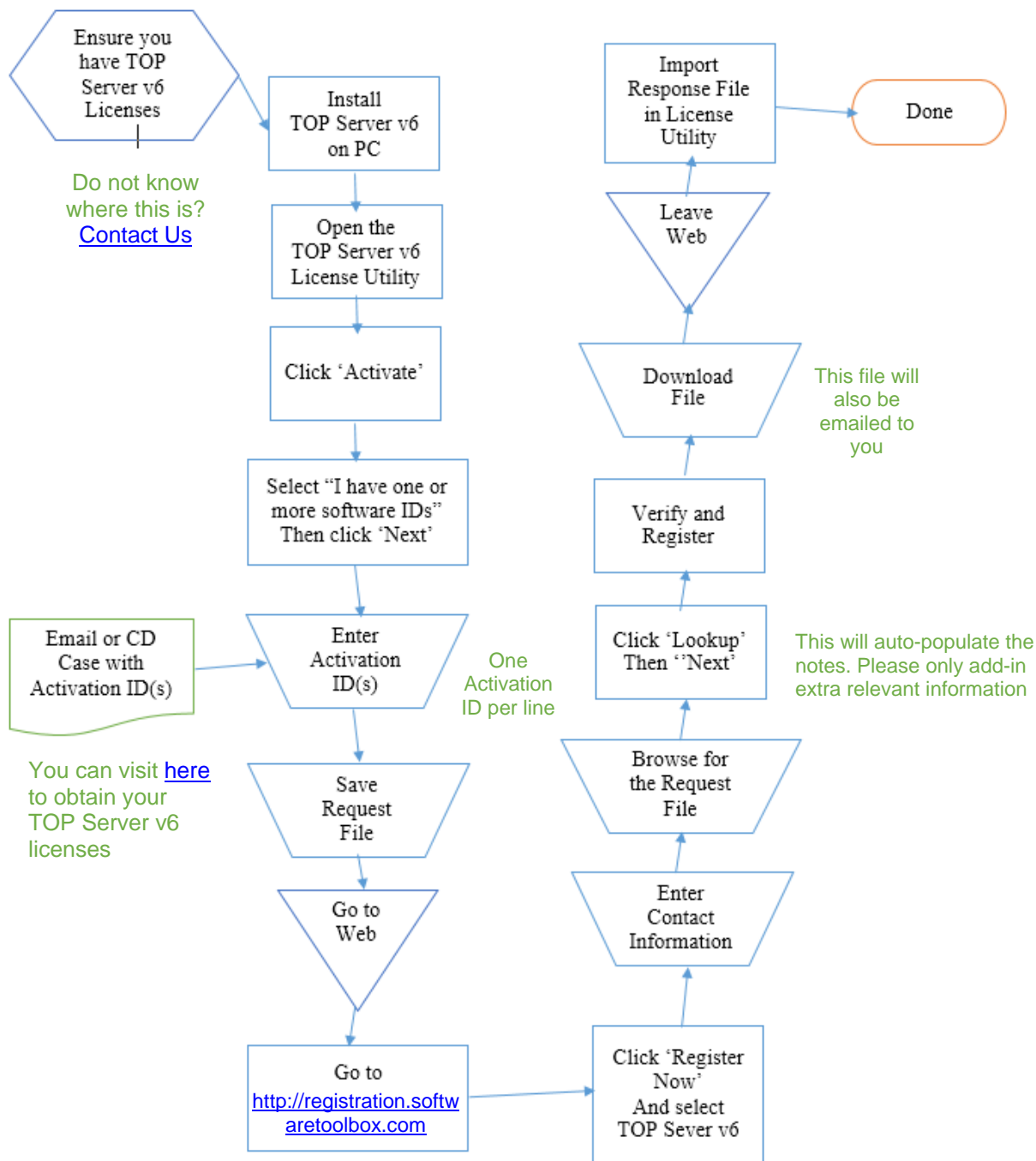
Software License Support Renewal

- **Support Renewal File:** To update your support you will click renew and import the file we sent you upon support renewal.

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GLOBAL: 704-849-2773
FAX: 704-849-6388

Licensing TOP Server v6

TOP Server Licensing Process with Internet Access

Ensure you have TOP Server v6 Licenses

Do not know where this is? Contact Us

Install TOP Server v6 on PC

Open the TOP Server v6 License Utility

Click 'Activate'

Select "I have one or more software IDs" Then click 'Next'

Email or CD Case with Activation ID(s)

You can visit here to obtain your TOP Server v6 licenses

Enter Activation ID(s)

One Activation ID per line

Save Request File

Go to Web

Go to http://registration.softwaretoolbox.com

Click 'Register Now' And select TOP Sever v6

Enter Contact Information

Browse for the Request File

Click 'Lookup' Then ''Next'

This will auto-populate the notes. Please only add-in extra relevant information

Verify and Register

Download File

This file will also be emailed to you

Leave Web

Import Response File in License Utility

Done

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Licensing Steps and Detailed Instructions – Software License

Note: We recommend ensuring you have your TOP Server v6 activation IDs before continuing here. To obtain these IDs from TOP Server v5 IDs currently on support go <u>here.</u>

Otherwise please <u>Contact Us</u> to purchase a license

1. Install the TOP Server v6 from the download file or from the CD
   a. Skip this if the TOP Server v6 is already installed
2. Go to Start > Software Toolbox > TOP Server 6 > **License Utility**
   a. Alternatively use the Windows Search Feature to open the license utility by searching for 'License Utility'
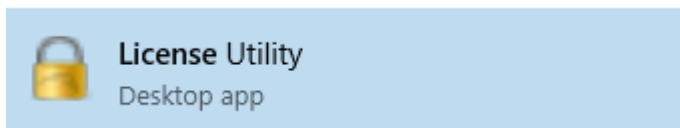
3. Click Activate
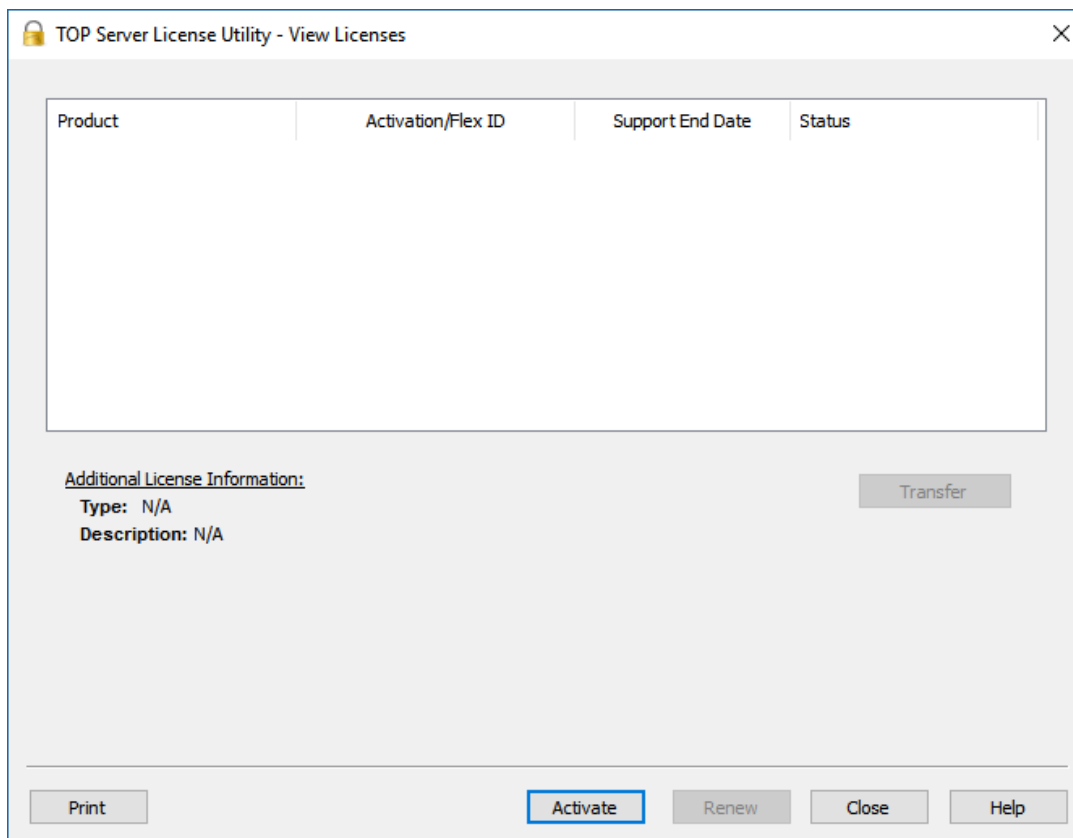
4. Choose **I have one or more software activation IDs**

You may notice that the license utility has changed from Version 5 to Version 6. Now you can enter more than one activation ID at a time. You also may notice that your machine name auto-populates. We recommend you do not make changes to the machine name as this helps us verify your machine in case of a hardware malfunction or failure.

5. Enter your Activation ID's (one per line)

Enter the 36-character Activation ID(s) obtained from the vendor, each on its own line:

af8e8072-bba0-49aa-9562-9de1f4cd472f
0b0c7921-4da9-4de7-98d0-5841a86e50cc

Caution: Multiple licenses of the same product cannot be activated on one machine. Attempting to do so will result in the loss of the license.

6. Add in extra location information regarding your license.

Installation Location Details

Machine name or identifier of the server: SWTB-LT-011

Location of the server (optional): Main Office

Description of the server (optional): Test Server 11

7. Click **Save to File**

Upload Request and Generate Response

Save to File ...

This file must be sent to the vendor's licensing website in order to receive a response file to activate the product.

Click to view vendor's support information.

Please save this file in a memorable location – you will need it later. By default it will save as activation_request.txt

File name: activation_request.txt

Save as type: TXT Files (*.txt)

de Folders   Save   Cancel

If you do not have internet access move the **activation_request.txt** file to a USB stick and move to a computer that does have internet access. It is important to note that the **activation_request.txt** file must be generated from the machine that the TOP Server will be running on.

8. Now, open a web browser and go to http://registration.softwaretoolbox.com

9. Click **Register Now**

10. Select **TOP Server V6** and click **Next**

11. Select who this product is being registered for

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12. Fill out the contact details

13. Upload the Activation Request file and click Lookup.

14. Once you press lookup your activation ID details will load. You will also notice that the Notes section auto-populates from the Installation Location Details from the License Utility

Online Product-Registration Center
Register Now

| HOME | REGISTER NOW | RE-REGISTER | LICENSE TRANSFERS | HELP |

Step 2 of 3   **Upload Request File**

Select 'Request' file : [Choose File] No file chosen   [Lookup]   Where do I find Request file?

The following licenses were found in your Request file:

SerialNumber	Activation ID	Product	Activation Type	IsRegistered	IsBlocked
2487-1101-66556	0b0c7921-4da9-4de7-98d0-5841a86e50cc	Modbus Suite TOP Server	Permanent	False	False
2618-8150-66395	af8e8072-bba0-49aa-9562-9de1f4cd472f	AB-Suite (Control Logix, Dh+, DF1, Ethernet)	Permanent	False	False

Use the following box to record information about this installation for your own tracking purposes. We have already pulled information from your requrest file to get you started. **We highly recommend that you leave the default comments present, and simply add additional information if you desire.** In the event that you lose/forget a license, we can read back these notes to you in order to figure out which license was lost.

Notes :
```
Machine Name: SWTB-LT-011
Machine Description: Test Server 11
Machine Location: Main Office
```

[Back]   [Next]

HOME   REGISTER NOW   RE-REGISTER   LICENSE TRANSFERS   HELP
P: 1-888-665-3678 (US) or +1-704-849-2773 (Global), F: +1-704-849-6388
148A East Charles Street, Matthews, North Carolina, USA 28105
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15. In the next step you will be asked to verify and confirm the details and license you provided. Then click **Register**

16. Now you may click **Download File**

Online Product-Registration Center
Register Now

| HOME | REGISTER NOW | RE-REGISTER | LICENSE TRANSFERS | HELP |

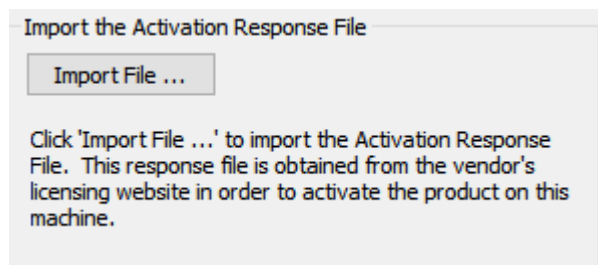**Your registration was successful!!!**
Please click on 'Download File' button below to download the file.
please download the response file by clicking on "Download File" button and save it now. This file is required to activate your license.

[Download File]

NOTE: If you plan on moving this license file between machines using email or a usb key, we recommend you zip it first to prevent possible corruption.

17. Return to the license utility. If you are using a machine with no internet access. Save the downloaded file on a USB stick and bring it back to the TOP Server Machine.

18. Now you will click **Import File** and select the file that you received from our registration website.

Import the Activation Response File

Import File ...

Click 'Import File ...' to import the Activation Response File. This response file is obtained from the vendor's licensing website in order to activate the product on this machine.

19. Once the file is imported Registration is complete.

Activation Complete

Congratulations! This product has been successfully activated.

Click Next > to view the license details for this computer.